



COVID 19 Traffic light system

An update to all our guests during these surreal and uncertain times. As we navigate this situation, we continue to keep the safety and wellbeing of our customers and team members at the forefront of our thinking. We want to let you know more about what we are doing in our park in response to COVID-19 2021.

As we are in the traffic light system, we have received official advice from the government that Campgrounds and Hotels/Motels are able to stay open.

Our main priority is keeping everyone safe and stopping the spread of this virus, so please understand that we are reducing our services and some facilities within the park. Guests at our park can expect the following changes to our usual service/facilities/policies during Lockdown:

- **All guests from the 20th Dec to 10th Feb 2022 must be fully vaccinated (if of eligible age).**
- **Masks must be worn inside the buildings, please maintain social distancing if possible.**
- **Our reception, maintenance service may be at reduced capacity and/or operated remotely as circumstances in the park dictate.**
- **No visitors from outside the Park are to be permitted on the Camp grounds or in guests self-contained camper vans/caravans, or our self-contained units, or in the permanent lease sites.**
- **If you are unwell stay in your accommodation and seek help if needed.**

With all of that said, rest assured we have ramped up our cleaning processes as per the Ministry of Health guidelines and are keeping the health and wellbeing of our guests and staff at the forefront of everything we do.

We would like to thank you for your support to date and look forward to seeing you again in the future.

Thank you for your cooperation on this.

The team at Whananaki Holiday Park.